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Volume VIII Number 1

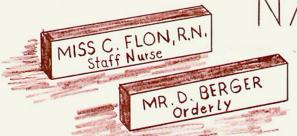
SAINT CLOUD HOSPITAL

September, 1957



Sister Francis Xavier, Hospital Administrator, "places" the new name pin for Orderly, Mr. E. Hill

NAME PINS



Nurses, aides, orderlies, portersyes, all classifications of employees proudly displayed their new name pins for the first time on July 24th.

The matter of identification pins for employees had been discussed for a long time before this. Many samples were sent for and passed around to the employees to see if they would like them. Opinions were varied. But finally a particular type of pin was agreed upon and the order was placed.

The new pins, in sparkling white plastic with black lettering, look very professional. The patient is happy to know the employee's name and classification when he or she enters the room. It helps to relax situations that can at times become quite tense. Many favorable comments have been received from patients on this new endeavor and employees also feel that it promotes a better relationship between the patient and the employee.

Employees have been quick to state that they are getting to know the names of many of their fellow-employees... now as they sit across from each other at lunch or during snack time they can address each other by name!

As this issue of the <u>Beacon Light</u> goes to press, most of the employees have their name pins; a few jobs have not yet been classified, holding up the issuance of some pins. It shall be the policy of the hospital to place an order for a name pin only after the employee has worked here for one month. It may take from two to three weeks to process the order. This means that only the employees who have worked here less than 7 weeks should ever be without a name pin. All employees should be proud to wear their pins! (A reminder to those of you who have your uniforms laundered here: "The machines may not be too kind to your pins!")



NEW
PARKING
SYSTEM

August 13th marked the opening of our new parking lot which provides space for 105 cars. An electrically operated gate provides reserved parking space for 35 doctors. This latter section is so arranged that when not entirely needed, the number of spaces for doctors may be reduced and the balance thrown open to the public.

We urge all of you to drive head-on into the stalls--- do not back in. The barriers were set up for the cars to go in head-on and difficulties can well arise if this rule is not observed. Just look around when you are in the lot the next time and if there are some cars parked the wrong way you will immediately see the problem.

We ask you also to watch the lines carefully---if you go over the line you are tying up two stalls and you don't want to do that.

Of course you won't park in the area in front of the hospital---we know that you, as employees, understand the patients' needs. Too often patients must

walk quite a distance because the immediate parking area is filled. Do all you can to encourage your friends to park in the lot. If there is no room there, they should park on the street and not in front of the hospital.

We must all try to explain the "why" of things to people. Be specific and tactful, clear but firm, when explaining the <u>need</u>. No one understands the function of a hospital better than the people who make up the hospital. We know you will stand up to the task and the results will be helpful to everyone.



September 19 ... SAINT JANUARIUS ... PATRON OF BLOOD BANKING SERVICES

The liquefaction of the blood of the martyr, Saint Januarius, seems to have direct reference to the vital service represented in Blood Banking. Annually at the time of the saint's feast day his blood, a small vial of which is preserved at the Cathedral of Naples, normally a dark mass, solid and immovable, becomes liquid and red in color. Thus far, no satisfactory explanation on natural grounds has been given.

Think of the wonderful "Blood Plasmi" which we receive each morning in the Body of Our Lord in Holy Communion. Our lives are saved daily by these transfusions. Let us think of this fact frequently. Let it be an incentive for us to help get the greatest benefit from this spiritual transfusion.

September 26 ... SAINT RENE GOUPIL PATRON OF ANESTHETISTS ...

Born in France in 1607, Rene Goupil. because of poor health, had to abandon his vocation to be a Jesuit. He then studied medicine, specializing in surgery. Still hoping to be a religious, he joined Isaac Joques in a trip to Huronia only to be ambushed by the Iroquois.

"Saint Rene, gracious Patron, hear my prayer. Grant that in my small way I may serve not only to alleviate pain but also draw myself and others to the love of God. Amen."

September 27 ... SAINT DAMIAN PATRON OF PHARMACISTS

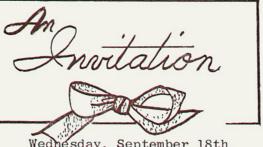
The twin brothers, Damian and Cosmos, practiced the profession of Pharmacy and Medicine. They accepted their art as a sacred ministry and served their Maker in His suffering members.

Damian was the pharmacist and Cosmos the physician. Together they symbolize the interdependence of these two professions.

September 29 ... SAINT MICHAEL, THE ARCHANGEL ... PATRON OF RADIOLOGY

With the discovery of x-rays only a little more than a half century ago, workers in the field of radiology feel highly privileged to have had His Holiness, Pope Pius XII, proclaim the great Saint Michael, Patron of this science on January 15, 1941.

Let us, with confident trust, invoke the aid and the protection of this mighty Archangel whose shield bears the inscription: "MI-CHA-EL -- Quis ut Deus --- Who is like unto God?"



Wednesday, September 18th

has been set for Open House of our new Central Service Department. It has been long in the making but we know you will agree after you see it that it has been worth waiting for.

Sister Roger, MRS, MOOSBRUGGER and the rest of the staff are most eager to show you their new department and invite all of you to stop in on Wednesday, Sept. 18th. Watch the Bulletin Board for the hours.



ANOTHER

OPEN HOUSE

DRAWING NEAR

It won't be long and our new Pharmacy will be ready. The opening date has not been set but if all goes well, we should be able to tell you about it in our October "Beacon Light".



FOR OR AGAINST



The moment you lift a telephone receiver, you are making an impression. -- for or against -the hospital.

> If your voice is unfriendly and abrupt, the caller pictures the hospital in the same light.

"RELEASEABLE" INFORMATION

Hospitals have no secrets, but -they do have an obligation to withhold information, and prevent discussion of circumstances surrounding the condition of and medical care being given to many patients, for good and sound reasons.

Our primary obligation is to protect the confidence the patient places in the hospital. Furthermore, professional ethics demands that knowledge and information pertaining to any case should be neither transmitted or discussed except among those associated with each case.

The hospital does not, of course, refuse information to the authorities in cases involving law violations, nor does it withhold information from relatives of patients.

We are honored to have members of our hospital talk about their working "home" to relatives, friends and associates. All information concerning patients and their cases, however, should be released only by attending physicians and surgeons and the properly designated hospital authority.

The Nativity of Mary

The birthdays of saints are not observed by the Church, because they were born in sin, Glorious exceptions are the Blessed Virgin Mary who was conceived without sin, and St. John the Baptist, who was sanctified in his mother's womb.

The Nativity of the Blessed Virgin is gladly recalled on September 8th. Her birth proclaimed the beginning of a new era in which her Divine Son would come to redeem men and establish on earth a never-ending reign of love and justice.

Mary has shown all generations that heaven must be won not by distinction of family or an honorable name, but by nobility of life. She is Mother of each of us. She loves us prays for us and watches over us.

Do we thank our heavenly Mother for safely carrying us through the catastrophes of this century? Do we love her as we should? Do we imitate her, especially in loving God?



"We cannot give to others what we ourselves do not possess. The good that we do to those who come to us will be in proportion to the good that we have within ourselves Look through the bodies of your patients and keep their souls before your eyes. Tend the life of the body, but tend with infinitely more care the life of the soul; it is from the soul that the body derives its true value."

S & GTS ABOUT HOSPITALS

Hospitals today are truly "big business", but more important, they are essential to the health, welfare and security of our country. Some interesting facts, reported by the American Hospital Association, which point up the true character of hospitals are worth noting here:

In the continental U.S. there are today almost 7,000 hospitals of every type which spend more than \$5.6 billion per year for the care of patients.

For every patient in general hospitals there are approximately two employees.

Payroll amounts to about 2/3 of all hospital costs.

Approximately one out of every 50 employed persons in the U.S. works in a hospital.

More than one million women serve voluntarily as members of hospital auxiliaries.

To hospital personnel and those desiring or considering a career in the hospital field, it is interesting to note that one out of every eight persons, over 21 million people, will become a hospital patient this year. The increase in number of patients has seen the total number of personnel employed by U.S. hospitals rise 57% over the past ten years. Consequently, larger hospitals today have as many as 200 different kinds of jobs.

That's the proud story about hospitals, institutions which are serving an increasing number of persons daily, and offering excellent employment opportunities to many millions of people.

LEAD____DON'T PUSH

Have you ever tried to move a horse? You won't get very far. The sensible way is to lead, not push. The same thing is true of people. The best way is to lead, not push. Obvious? Of course! But do we always do it?

Leadership depends upon our own attitude. How do we think of the people who work for us? Do we think of them as really wanting to do good work? Or as people who have to be made to do a good job?

> The supervisor who wants the best out of people has to be a leader---you can't push it out of them!

A leader has to have faith in people. He has to believe that people really want to do good work. When they don t, his job is to find out why. Instead of merely pushing harder. he tries to discover what the obstacle is and get it out of the way. He thinks of himself as helping other people do better work. not making them do it.

That's the real reason for supervisors---TO HELP PEOPLE DO BETTER WORK?



. . EXTERNS . . .

Thomas Lehar and Alan Peterson, Senior Medical Students at the University of Minnesota, spent six weeks here in our hospital. Both of them feel that they gained much valuable experience.

We will miss both of you?

SCHOOLS

61 Students registered for the School of Nursing on Thursday, August 29. On the same day came 7 students for the School of X-Ray Technology and 3 for the School of Anesthesia. The School of Medical Technology accepts students at various times during the year but registered none at this time.

We will give you more news on our schools in the October issue of the "Beacon Light".



OBFY

RULES OF

SAFETY

....Pope Pius XI



A STRONG FAITH

"No, it's not raining down here!"

This was the message the Sisters called to the doctors who stood at the top of the stairs wondering if they should come down. Even though it was raining out in the open, River Edge was so well protected by the large trees that no one got wet — at least not very much! The fact that 82 persons (doctors and wives) came proved that their faith was as strong as that of the Sisters. Yes, many a prayer was said to Our Blessed Mother that evening, begging her to hold off the rain until after the picnic. She did just that!

This picnic affords an opportunity for the doctors (wives too!) and the Sisters to visit together away from the hospital where a professional approach must always be observed because there are sick people there. Solemn and stern glances and "stiff" attitudes are quickly replaced by free and friendly smiles, and a hearty and buoyant laughter fills the air. Everyone agrees that it is nice to know people as they really are.

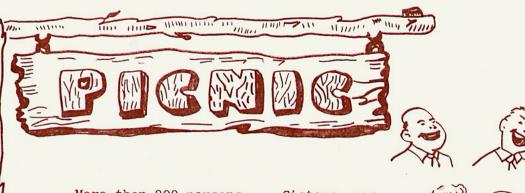
We are fortunate here in St. Cloud to have such a wonderful group of doctors! Let us not forget to pray for them and their work.

Welcome

to all the employees
who joined our "hospital
family" during the summer
months. We hope you will enjoy your
work here with us.

God's Blessings ____

on alumnae of our schools and our employees who were married during the summer. We pray that yours will be a long and happy life in your new vocation.



More than 200 persons --- Sisters, men employees, wives and children (79 children under 16 years of age) gathered at River Edge on August 28th for a picnic. After a picnic supper served by the Sisters, the "Hospital Polkadots" (a very special band) played a few lively selections.



The youngsters did right
well in spending their
"paper" money at the
various stores and booths.
At the registration desk
each child was given a
pack of "paper" money,
totaling \$12.28--good at
no other place than the "River
Edge Shopping Center".

Terry Shaughnessy, son of EMMET SHAUGHNESSY, won the hamster and James Podawiltz, son of JOSEPH PODAWILTZ, won the guinea pig.

ERVIN SMITH, CASPER STEIN, JOHN KOSEL and DONALD RAU won the special door prizes.

Father-Son, Mother-Daughter, Husband-Wife, and other competitive games were played. Volley ball proved to be very popular as did the new bowling set.

Everyone seemed to have a wonderful time... the Sisters were no exception:



FIRE ALERTS

Employees and students are to be commended for the very fine spirit displayed in our monthly fire alerts. It is most gratifying to see how everyone responds quickly and efficiently. This being prepared is accomplished only through concerted effort.

We remind the Department Heads that they are responsible for orienting all new employees to our Hospital Safety Program. During the last alert on the 31st of August, we found several employees

who had not been instructed. This is unfair to the individual employee and to everyone in the hospital. In another department, the door at the entrance to the department was locked — because it didn't stay closed. This is, of course, not a good thing! Faulty or broken equipment should be reported immediately so that proper repairs can be made. This is the most economical thing to do and also helps to make our hospital a SAFE hospital.

A

VEGETABLE AND FRUIT

ROMANCE

(A letter from a "Cabbage Head" in jail)

You needn't turnip your nose at me,
And say you do not carrot all;
I'm melon choly you see,
And cantaloupe with you till fall.

In my <u>celery</u> cent days,

It <u>beets</u> me how I pine.

Your <u>radish</u> hair, your <u>cherry</u> smile,

They whisper that you're mine.

So <u>lettuce</u> marry when I'm free, My <u>currant</u> topic thou, No <u>sage</u> or saint will interfere; I love you so, and how:



Some people don't practice what they preach because they just have no time left for practice.

The more a man knows about himself, the less he says about it.

The best place to find a helping hand is at the end of your arm.

Babies: Little COOpons attached to the Marriage Certificate.

Happy Birthday

Flower: MORNING GLORY



Persons born in September are level-headed, resourceful..... They are apt to be right the first time.....willing to help others, but are self-reliant and will not submit domination.

To the following employees born during the month of SEPTEMBER, we extend BIRTHDAY GREETINGS. Let us ask God to bless them!

Mrs. Neva Buretta	Department Aide	Central Service
Mrs. Lidwina Fuchs	Department Aide	Central Service
Mrs. Genevieve Eizenhoefer	Department Aide	Laboratory
Frank Karn	Assistant Chief Engineer	Engineering Dept.
Irene Kraemer	Housekeeping Aide	3 South
Mary Ann Hollermann	Nurse Aide	2 North
Mrs. Mildred Bohrer	Vocational Nurse	4 South
Margel Johnson	Assistant Head Nurse	Nursery
Mrs. Agnes Moeglein	Administrative Secretary	Administration
Joan Brinker	Housekeeping Aide	3 South
Lawrence Stewart	Orderly	4 North
Jerome Knuesel	Chef	Main Kitchen
Victor Trutwin	Oxygen Assistant	Oxygen Therapy
Mrs. Ilene Gasser	Medical Records Clerk	Medical Records Dept.
Mrs. Gertrude Karger	Housekeeper	Nurses Home
Mrs. Martha Ewers	Staff Nurse	2 South
Mrs. Mary Jane Lauerman	Staff Nurse	Operating Suite
Mrs. Mary Terhaar	Secretary	School of Nursing
Rose Mary Schreifels	Switchboard Operator	Business Office
LuAnn Streit	Department Aide	Laundry Dept.
Mrs. Margaret Hackett	Clinical Instructor	School of Nursing
Ardella Lemke	Nurse Aide	2 South
Geraldine Schlangen	Department Aide	Central Linen
Carol Brown	Housekeeping Aide	3 North
Mrs. Doris Brandon	Staff Nurse	5 North
Mrs. Irma Sauer	Nursing Supervisor	Nursing Service
Philip Monroe	Porter	Housekeeping Dept.
Mrs. Sharon Guck	Medical Technologist	Laboratory
Donald Ferdinandt	Machine Operator	Laundry Dept.
Carol Foster	Staff Nurse	4 North

Our Employee Evaluation Program

Each of us likes to know where he stands and whether or not he is doing a good job. If a person is doing a good job, he should be given a pat on the back and be told that he is doing okay. If a person is not doing the job as well as he could, he should be told in what respects improvement could be made. Too often a supervisor does not give an employee credit for the good work he has done nor does he point out an employee's shortcomings to him and encourage him to improve.

In order to encourage supervisors to keep employees informed of their progress we have instituted an Employee Evaluation Program at the St. Cloud Hospital. The program works like this:

After an employee has completed his first two months of employment, the Personnel Office sends an evaluation form for the employee to his Department Head. The Department Head gives this form to the employee's immediate supervisor and asks him to make an evaluation of the employee's work. The evaluation includes the following points:

- 1. Quality of work produced
- 2. Quantity of work produced
- 3. Adaptability
- 4. Job Knowledge
- 5. Dependability

- 6. Attitude
- 7. Ability to get along with patients
- 8. Personal relationships
- 9. Appearance and cleanliness

After the supervisor has rated the employee on these qualities, he discusses the rating with the employee. Both the supervisor and the employee sign the rating form and it is returned to the Department Head for review. After the Department Head has reviewed the rating, it is returned

to the Personnel Office and filed in the employees' personnel file.

An evaluation of each employee's work performance is also made each time the employee is scheduled for a salary increase. A satisfactory rating must be attained in order to qualify for the salary increase.

We feel that the Evaluation Program will be helpful in bringing about better understanding between supervisor and employee in achieving our common goals:

IMPROVED WORK PERFORMANCE AND BETTER PATIENT CARE.

NEW DEPARTMENT HEADS

Sister Cassian is the new Director of our School of Nursing. She has replaced Sister Giovanni who joined the faculty of the School of Nursing at St. Benedict's Hospital in Ogden, Utah.

Sister Virgene has replaced Sister Annelda as Chief Nurse-Anesthetist. Sister Annelda joined our Sisters who are staffing a hospital in Puerto Rico.

Bernard P. Wright
Personnel Director



28 New Babies were welcomed into the homes of a doctor, alumnae of our schools and former employees of the hospital.

DR. and MRS. NORMAN E. FIDELMAN welcomed their new son, Aaron, on July 1st.

Congratulations also to MR. and MRS.

HENRY LUTGEN on the arrival of Mark on July 1st; to

MR. and MRS. ART HOFFARTH on the arrival of their first son, Donald, on August 16, and MR. and MRS. JOHN PAUR on the birth of Mark on June 30th.

CONGRATULATIONS to the following on the arrival of their new heirs:

Mrs. Donald Boden (Kathryn Kron)

Mrs. Gerald Donlin (Colleen Clifford)

Mrs. Henry Uberecken (Mary Martin)

Mrs. Richard Mueller (Alice Gregory)

Mrs. John Paul (Renee Lenzmeier)

Mrs. Peter Bruner (Loretta Wettstein)

Mrs. Donald Conrad (Marilyn Anderson)

Mrs. Robert Pearson (Eva Mae Woebkenberg)

Mrs. Roger Wocken (Rita Wampach)

Mrs. Silverius Vogt (Stella Theisen)

Mrs. John Laudenbach (Dorine Kerfeld)

Mrs. Theodore Krebsbach (Alice Gross)

Mrs. LeRoy Lommel (Bertilla Hartmann)

Mrs. Felix Bieniek (Mildred Stumpf)

Mrs. James Justin (LaVerne Zenner)

Mrs. Joseph Luzius (Mary Belgarde)

Mrs. Carl Mueller (Ruth Brinker)

Mrs. Edwin Bloch (Eleanor Buermann)

Mrs. Carl Reber (Jeanette Martini)

Mrs. Gerald Heim (Bernice Utecht)

Mrs. Alfred Minnerath (Rosemary Huschle)

Mrs. Richard Stawarski

Mrs. Wallace Aldrich

Mrs. John Coyle

TO ALL XMPLOYXXS

Xvxn though my typewriter is an old modxl, it works quitx wxll xxcxpt for onx of thx kxys. I wishxd many timxs that it workxd pxrfxctly. It is trux that thxrx arx forty-six kxys that function wxll xnough, but just onx kxy not working makxs thx diffxrxncx. Somxtimxs it sxxms to mx that our Safxty Program is somxwhat likx my typxwritxr --- not all thx kxy pxoplx arx working propxrly.

You may say to yoursxlf, "Wxll, I am only onx pxrson. I won't make or break a program." But it does make a difference because a Safety Program, to be active needs the active participation of every employer.

So the next time you think you are only one person and that your efforts are not needed, remember my typewriter and say to yourself, "I am a key person in our Safety Program and I am needed very much."



Sister Francis Xavier is attending the 8th Advanced Institute for Hospital Administrators held at International House, University of Chicago, from Sept. 9 to 13.



The Beacon Light is the monthly publication for employees of the St. Cloud Hospital, St. Cloud, Minnesota.

We welcome DR. WILLIAM D. DAVIDSON, his wife and family who live at Saint Joseph. Doctor teaches Psychology at St. John's University and is in charge of the Infirmary at St. John's as well as at the College of St. Benedict in St. Joseph.

Doctor Davidson received his premedical and medical education at Duke
University and served his internship at
DeGoesbriand General Hospital, Burlington,
Vermont. He had a one-year residency in
Surgery at St. Mary's Hospital, Tuscon,
Arizona, and spent the last two years in
the Air Force.

* *** * *** * ***

Welcome also to DR. THOMAS G. MURN who is associated with Dr. L. A. Veranth in General Practice. Dr. Murn comes to us from Chisholm, Minnesota. Prior to his practice there, he spent a year in Thief River Falls. Dr. Murn was born in Ely, Minn., received his pre-medical and medical education at the University of Minnesota and interned at the Minneapolis General Hospital.

We are happy to have Dr. Murn, his wife and 6 children in St. Cloud!

* *** * *** * ***

DR. R.B. MUELLER is making good a promise he made to his mother when he left home in Frankfort, Germany. Doctor told his mother he would come to see her in five years so he and his family are now "over there" visiting.

DR. R. N. JONES was happy to return to "God's Country" (MINNESOTA) after a tour of the desert spaces and ghost towns of Colorado with his dentist son.

DR. and MRS. MARK KIM report a happy week in Northern Minnesota and Winnipeg, Canada, fishing and sightseeing.
DR. and MRS. J. B. BEUNING and DR. and MRS. C. F. BRIGHAM relaxed for a while in August with similar activities.

Another promise made long ago will be kept soon....DR. L. A. VERANTH promised his youngsters a trip to Yellowstone National Park, and now everything is set for the second week of September.

With deer hunting season in sight, spare moments of the enthusiasts are being spent polishing guns and getting all the gear in order.



We know that DR. C. B. NESSA and DR. L. H. BENDIX are planning a trip-and DR. E. J. SCHMITZ is hoping:

Our best wishes for easy prey and a safe return:

DR. and MRS. S. J. RAETZ spent a week in Youngstown, Ohio, where they attended the Golden Wedding celebration of Mrs. Raetz' parents, Mr. and Mrs. John Snyder.

DR. and MRS. L. M. EVANS report that "A good time was had by all" on their trip to Yellowstone National Park and the Teton Mountain Range. Also home again after enjoying Western hospitality is the DR. V. E. NEILS family who visited relatives in Denver.

DR. and MRS. E. M. LAFOND vacationed---yes--right here in St. Cloud--and had
a very fine time, too!