

CentraCare Health

DigitalCommons@CentraCare Health

Center Scan

9-1991

Center Scan: September 1991

St. Cloud Hospital

Follow this and additional works at: <https://digitalcommons.centracare.com/center-scan>



Part of the [Organizational Communication Commons](#)

INSIDE THIS ISSUE:

Remember When? Photo.....	2
Employee Opinion Survey.....	3
Nursing Scholarships.....	3
New Medical Staff Officers.....	4
New Management.....	4
Promotions.....	4
Achievements.....	4

center scan

Published for the employees, medical staff and volunteers of Saint Cloud Hospital.

Good Job!

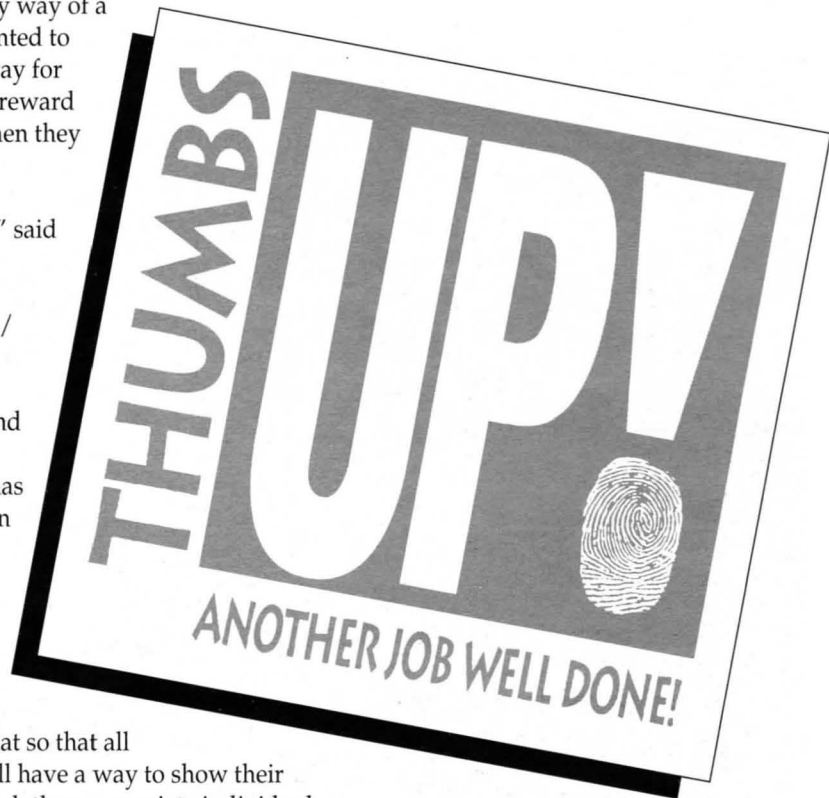
"Thumbs Up! Another Job Well Done" is the identity of part of the newly designed employee recognition program.

The program has three components: the annual years of service awards given at the National Hospital Week dinner; the new Circle of Excellence program, which formally evaluates nominated employees against a set of criteria and recognizes them for their commitment to excellence; and now "Thumbs Up! Another Job Well Done."

The Thumbs Up! program begins in September. This award is designed to take place informally, and give managers an opportunity to provide a quick response to

great work by way of a gift. "We wanted to have some way for managers to reward their staff when they see them do something outstanding," said Jim Painter, manager of Employment/Employee Relations.

"This kind of informal recognition has been going on in some departments already," Painter said. "What we have done is expand on that so that all managers will have a way to show their staff how much they appreciate individual effort."



SPEAK OUT AND HELP DEFINE THE NEWS

The St. Cloud Times news and marketing departments will host a focus group for SCH employees Thursday, September 12 from 2 to 3 p.m. in Hoppe Auditorium.

The informal gathering will provide employees the opportunity to speak out on the important issues facing them, their families, their neighborhoods and community.

The information gathered will be used to improve the daily news coverage of the St. Cloud area.

What kinds of topics do you want to read about? What are the top ten issues in the area? This is your chance to speak out and help define the news. If you cannot attend the full hour plan to stop in on your break! Refreshments will be served.

Say, Do You Remember When?

Recent house cleaning in the public relations department revealed a film negative that shows what the hospital neighborhood was like in 1928. There was no neighborhood.

The photograph was taken from a vantage point on the hospital during the grand opening celebrations. The view is southwest. On the horizon can be seen the tower that stood at the Pan Motor Company building on 33rd St. In between there is a lot of very little, other than a few houses and sheds. The nearest homes visible appear to be on 9th Avenue. But with nothing but a corn field between the hospital and what seems to have been the only avenue heading north, it's hard to know just which avenue it is. Unfortunately, the Stearns County Historical Society maps from this period don't help in identifying the properties. The hospital was just too far out of town for that.



So, What Do You Think?

*S*aint Cloud Hospital employees are getting a chance to express their opinions.

Between Tuesday, September 17 and Saturday, September 21, a consulting company will conduct an employee opinion survey at SCH. "We did this a couple of years ago, and employees expressed some concerns about the way it was handled. We have chosen a new company to work with on this survey, and we are making sure that those concerns are addressed this time around," said Scott Thoreson, director of administrative projects. "These consultants deal only with the health care industry, and I'm sure they will do a good job for us."

Earlier in the year focus groups conducted within the hospital gathered

opinions from approximately 50 employees regarding the way the survey should be conducted. Thoreson hopes that incorporating the best ideas from those groups will create high employee participation, satisfaction with the process and effective feedback to all hospital employees.

Managers will invite their staffs to complete the surveys on hospital time by attending survey sessions scheduled in Hoppe Auditorium. Surveyors will also be touring the hospital during evening shift hours to help make it easier for employees to complete the surveys on their units. Staff who will be absent from the hospital can obtain mail-in surveys from their managers.

Results from the survey will take about six weeks to arrive, after which managers or facilitators will conduct feed-back sessions to staff. The surveys

will be completely confidential, Thoreson said. Nobody from the the hospital will see the individual completed surveys. Departments will be grouped in a manner which appropriately represents the employees' opinions, yet provides anonymity throughout the process. Written comments will be tabulated and paraphrased by the consulting firm, with results being reported by division, not individual departments.

Part of the survey will be common to surveys conducted at other hospitals, so that valid comparisons can be made to national data. Part will contain questions specific to SCH. "Our goal with this is to generate information which will provide a foundation for the process of continuous quality improvement at SCH," Thoreson said.

Graduating Seniors Receive Nursing Scholarships

Three recently graduated high school students from the St. Cloud area have received scholarships from Saint Cloud Hospital to assist them as they pursue further education toward nursing careers. Sister Kara Hennes, vice president of nursing and patient care, presented the scholarships at an informal gathering in the River Room.

Pictured with S. Kara as they received their checks for \$1,000 are: Lori Jo Rahm, of Foley High School, and AnneMarie Schenk, of Sauk Rapids High School. Not pictured was Ann Marie Daniel of Cathedral High School.



New Medical Staff Officers

New medical staff officers took office July 1 to serve one-year terms.

Perry J. Severance, M.D., a specialist in infectious diseases with the Associates of Internal Medicine, became chief of staff.

John K. Matsuura, M.D., a urologist with Adult & Pediatric Urology, became chief of staff-elect.

David L. Hanson, M.D., an internist with the St. Cloud Clinic of Internal Medicine, became secretary of the medical staff.

NEW MANAGEMENT



Sharon Gilbertson-Hovde is manager of the new Day Surgery Program. She will manage the Northway SurgiCenter and do the program development, staff selection, and

other planning connected with the Day Surgery suite in the new building. She comes to Saint Cloud Hospital from Fargo, North Dakota, where she directed the inpatient and outpatient surgical services at the Veterans Administration hospital.



Carol Rentz has been promoted to assistant manager on 4 Northwest. She has worked at Saint Cloud Hospital for 11 years.

PROMOTIONS

Shelly Kremers, records specialist, Home Care, to rehabilitation coordinator.

Elizabeth Lines, registered nurse, level II, float pool, to educator, ortho/neuro, nursing education & research.

Lynda Fish, receptionist/secretary, rehab, to rehabilitation secretary.

Donald Glatzmaier, Recovery Plus counselor, Rec. Plus, to Sr. Rec. Plus counselor.

Mary Opatz, staff radiographer, radiology, to vascular imaging technician.

Ann Sadlemyer, histologic technician I, laboratory, to histologic technician II.

Timothy Valek, computer operator, information services, to programmer I.

ACHIEVEMENTS

Jim Forsting, manager, Recovery Plus, has been appointed to the Chemical Dependency Treatment Accountability Standards Advisory Group. The group will look at treatment standards for chemical dependency programs and make a report to the legislature in January, 1992.

Joan A. Held, counselor, Recovery Plus, received her license as a psychologist in Minnesota.

James Hernandez, M.D., Saint Cloud Hospital pathologist, spoke at the 14th annual meeting of the American Pathology Foundation in West Virginia. Dr. Hernandez is on the board of trustees for the American Pathology Foundation.

Harry E. Windschitl, M.D., medical oncologist with the St. Cloud Clinic of Internal Medicine, was one of the authors of an article that appeared in the July, 1991 journal "Cancer". The article was titled 'A Double-Blind Trial of Tamoxifen Plus Prednisolone Versus Tamoxifen Plus Placebo in Postmenopausal Women With Metastatic Breast Cancer.'

SCH a Sponsor of Youth Rally

Saint Cloud Hospital is again helping sponsor the Saint Cloud Diocesan Youth Rally. The rally's theme is "Still Haven't Found What I'm Looking For...But What I'm Looking For Found Me." The rally for 9th through 12th grade youth takes place Sunday, October 6, at St. John's University, and will include music, talks, workshops, and prayer.

center scan

September 1991 Volume 4, Number 8

Center Scan is published monthly by the public relations and development department. Any comments or questions should be addressed to the editor.

VHA Member of Voluntary Hospitals of America, Inc.®

© 1991 Saint Cloud Hospital

A RECYCLED AND RECYCLABLE PAPER

EDITOR: John L. Pepper

CONTRIBUTING WRITERS:
Lori Tiffany

DESIGN: Marla Elness

PHOTOGRAPHY:
Joel Butkowski

PUBLICATIONS COMMITTEE MEMBERS:

Jerry Carlson, Speech Pathology
Paulette Como, Endoscopy Services
Rosie Feneis, Information Services
Lou Ann Garner, Volunteer Services
Susanne Guck, Medical Staff Office
Diane Hageman, Public Relations
Bernie Hylla, Nutrition Services
Barb January, Home Care
Bev Moog, Laboratory
Roger Oberg, Administration
Marcia O'Konek, Surgery
John Pepper, Public Relations
Donna Perez, Social Services
Barb Scheiber, Nursing
Karen Trobec, Safety & Security