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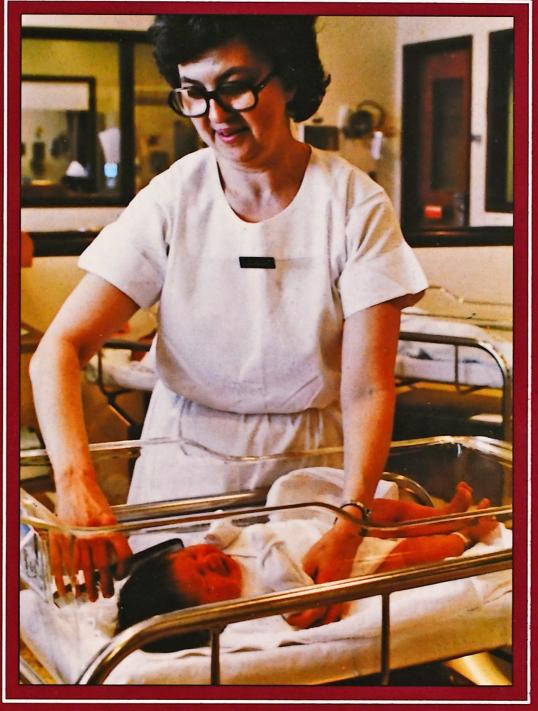
#### Annual Report: 1981 Report to the Community

St. Cloud Hospital

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## ... caring for people



Saint Cloud Hospital Annual Report 1980-81

#### "serving the people with that compassion and human concern which is healing for the whole person."

Saint Cloud Hospital is a Catholic Hospital dedicated to serving the people of Saint Cloud and the surrounding area not only with the best possible technical medical care but with that compassion and human concern which is healing for the whole person. Inspiration for this mission is continually found in the healing power of Jesus who came to bring the fullness of life.

Promotion of the fullness of life for the people of Saint Cloud community is the mission of many competent members of this community working together in the complex organization which makes up Saint Cloud Hospital. The progress they made during 1980-81 in expanding facilities, developing and consolidating programs and improving the quality of care is a concrete expression of dedication to that mission.

Challenges ranging from availability of adequate fiscal resources to quality of care will not only continue to face the Hospital in the future, but will, no doubt, be more intense. The firm roots the Hospital has in its dedication to its healing mission, its very competent administrators, employees, trustees, medical staff, nursing staff, pastoral staff and technical staff, and the broad-based support it has in the Saint Cloud community will make it possible not only to continue the finest of the technical aspects of health care and health care management, but through them to manifest more and more fully God's love and compassion.

As I leave my office as Chairman of



Sister Katherine Howard **Board of Trustees Chairman** 

the Board, I want especially to express my gratitude for and admiration of the fine work of Mr. Gene Bakke, the Chief Executive Officer, and Doctors Harry Windschitl, Thomas Cress, and Jerry Iverson, the Chiefs of Staff with whom I was privileged to work, and to say that it is with joy and confidence that I watch Dr. Robert Wick take over as Chairman of the Board. His wise and creative approach to the future is firmly rooted in a deep experience and knowledge of the tradition of both the St. Cloud community and of the Saint Cloud Hospital.



#### Over the past ninety-five years, the history of service to the people of St. Cloud and surrounding area by Saint Cloud Hospital has been one of steady and constant growth. Statistics in this annual report indicate that over

from the Executive Vice President

70,000 people were admitted to the hospital last year, either as inpatients, outpatients or emergency cases. And most of those patients (72%) came from outside the City of St. Cloud, indicating the extent to which the hospital serves as a referral center for the entire Central Minnesota Area.

These statistics are not only helpful in understanding the scope and extent to which the people of the area depend on Saint Cloud Hospital for sophisticated medical care. It also provides some indication of the impact the hospital has on the economy of St. Cloud and the communities that surround it.



Gene S. Bakke

Last year, the hospital employed over 1,600 people full and part time. Most live in St. Cloud, but many reside in communities surrounding the city. The annual payroll amounted to \$18,693,240, a major share of it spent here at home. Besides payroll costs, several millions of dollars are spent locally each year for supplies and services needed to keep the hospital operating.

In addition to expenses of operating the hospital, a \$28 million construction project has contributed significantly to the local economy. Not only has it been a major factor in providing continued employment in the construction trades, but much of the material is bought

from local businesses.

Viewed from an economic perspective, it is clear that Saint Cloud Hospital, through the services it provides and the people it employs, contributes significantly to the economic well being of the area. Of even more importance, however, is the manner in which those services are rendered. Hospital personnel not only spend their money where they live, but they contribute as good citizens of their communities. Most of all, they are "people caring for people", dedicated to serving patients in the spirit of St. Benedict "as if they were Christ in person".

copy 1



## Caring with dedication and compassion: the medical staff

Caring, dedicated physicians are an important component of any medical facility. At Saint Cloud Hospital, a team of over 120 practicing physicians offer their expertise, knowledge and guidance to provide quality care to all of our patients.

These professionals give their utmost, night and day, and teamed up with the Hospital's staff of nurses, technicians and other trained personnel, and the latest in technology, provide the excellent care that Saint Cloud Hospital is recognized for, and proud of.

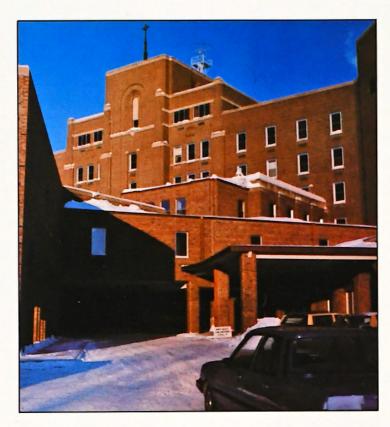
Physicians at Saint Cloud Hospital focus on the total needs of the patient, and treat both the spiritual and emotional needs as well as the physical.

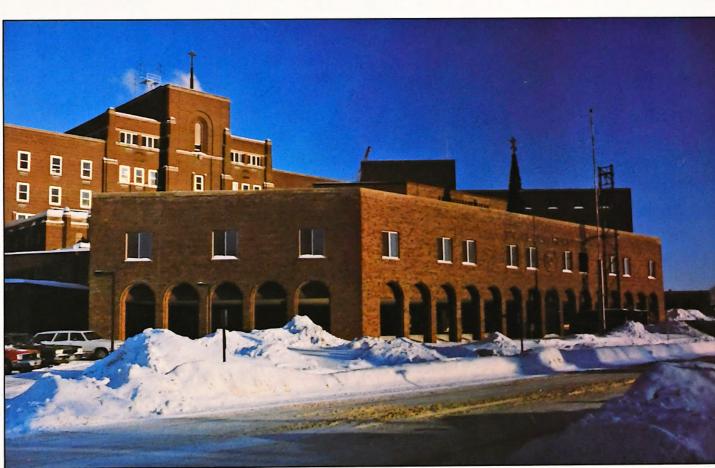
Amidst all of the technological advancements, computerized diagnostic equipment and complicated testing that is typical of modern health care delivery is a personalized atmosphere, a caring feeling that permeates throughout the Hospital.

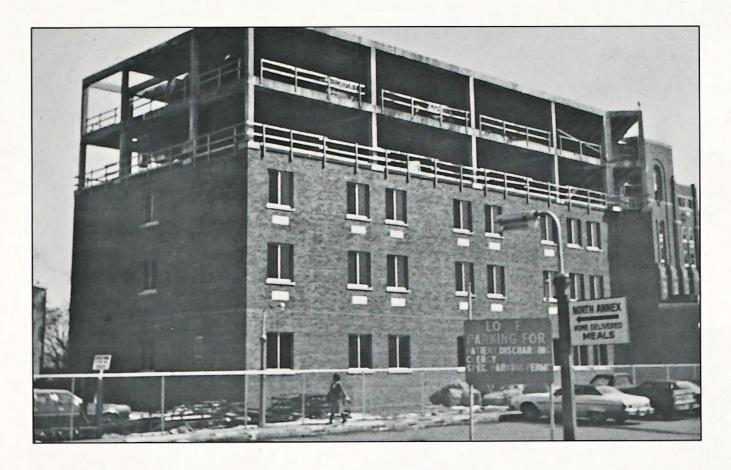
The members of the Hospital medical staff fulfill the mission of the Church and philosophy of the Hospital through their unselfish dedication and compassion for all those who enter our doors.

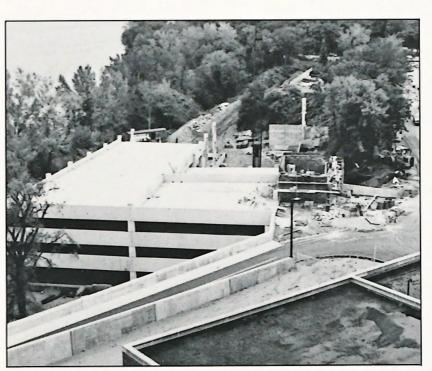
# building a tradition of caring

In response to the growing needs of the residents of Central Minnesota, Saint Cloud Hospital has planned for expansion in the areas of neurosensory care, oncology, emergency and outpatient services and critical care. Now at the halfway mark in a four-year project, the Hospital has already completed two new floors on the Hospital's Northwest Wing, a 40-bed general medical and isolation unit, and a 40-bed cardio-vascular unit. Planned for completion in the upcoming year is a 30-bed critical care unit, the construction of a new Emergency garage and expansion in radiology and surgery.

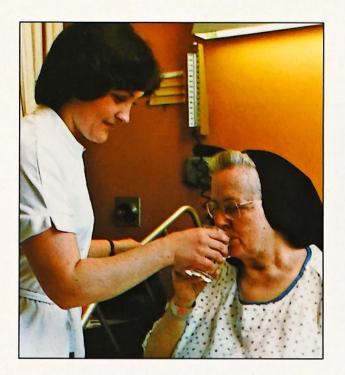








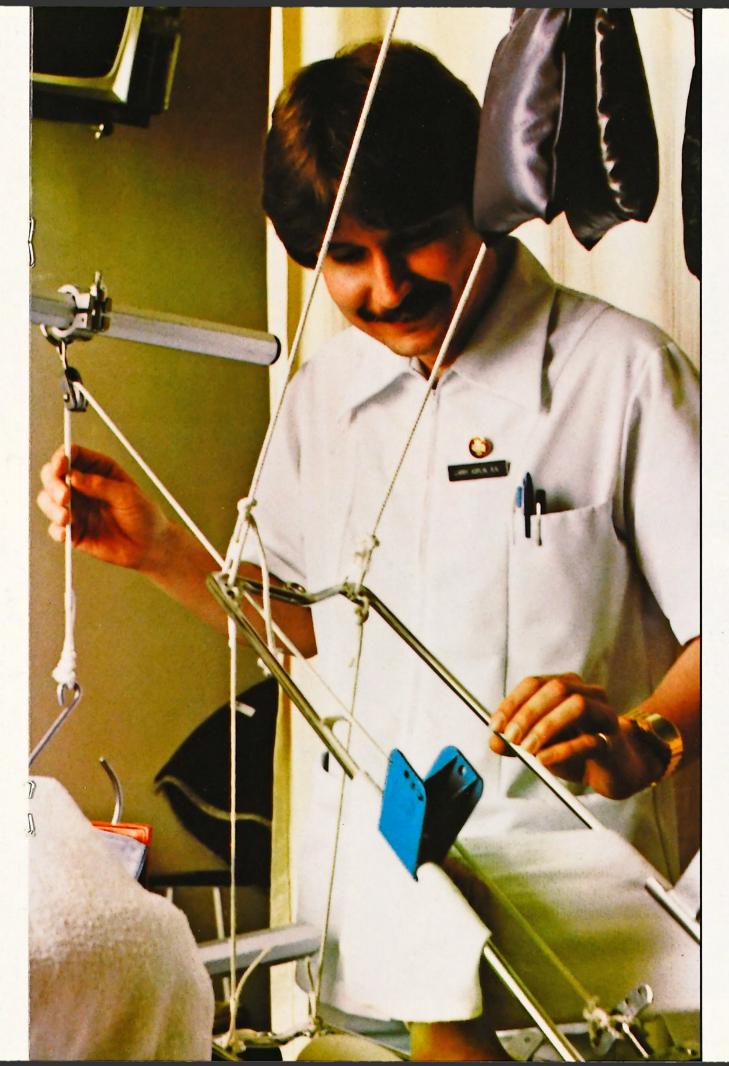
A portion of the renovation project included the construction of two new patient floors on the Northwest Wing; one a 40-bed general medical and isolation unit, and a 40-bed medical cardiovascular unit. The project has also involved the completion of a 400-car parking ramp.



# the human touch: nursing

Nursing personnel at Saint Cloud Hospital work in all of the specialty units, including pediatrics, obstetrics and gynecology, telemetry, orthopedics, rehabilitation, and in the Hospital's Alcohol and Chemical Dependency unit and the Mental Health Unit. This special group of people are a vital key in the delivery of care to our patients. Despite the sophistication in technology, they still are able to maintain their compassion and concern for each individual patient.

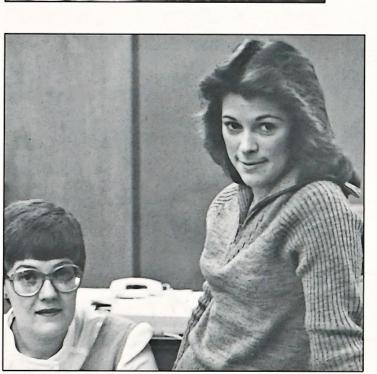






we care in so many ways...

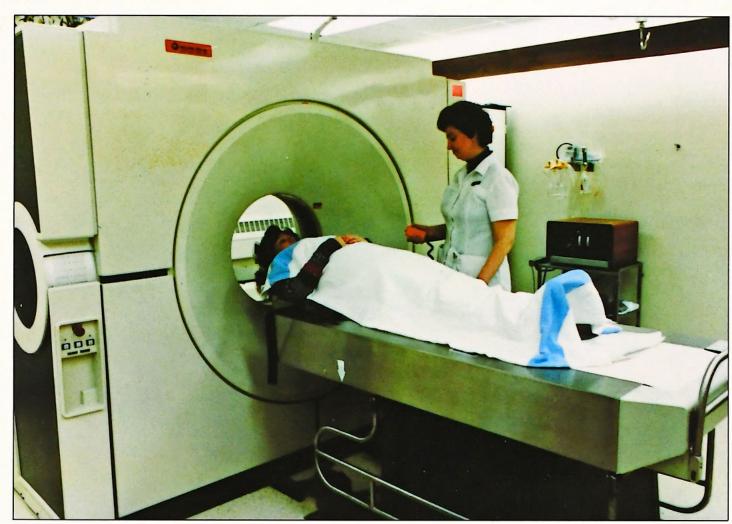












### **Statement of Financial Activity**

	1980-81	1979-80
OPERATING REVENUE		
Inpatient services Outpatient services	\$30,438,641 	\$27,377,502 2,224,154
TOTAL	\$33,251,752	\$29,601,656
Less allowances to third party payors	1,497,382	1,860,995
Subtotal	\$31,754,370	\$27,740,661
Other income	1,214,940	1,153,695
TOTAL INCOME	\$32,969,310	\$28,894,356
OPERATING EXPENSE		
Salaries Employee benefits Supplies Depreciation Interest Other	\$18,693,240 3,128,353 3,691,070 1,440,959 1,254,880 4,454,836	\$16,058,328 2,633,199 3,004,274 1,196,356 526,418 4,087,555
TOTAL	\$32,663,338	\$27,506,130
Net-Operating Income	\$ 305,972	\$ 1,388,226
Non-operating Income	540,641	384,295
Net income for investment in NEW SERVICES AND EQUIPMENT	\$ 846,613	\$ 1,772,521

### **Statement of Financial Condition**

#### ASSETS

Patient accounts receivable (net)	\$ 4,582,073	\$ 4,301,192
Property, plant, equipment and construction (net)	27,152,267	18,429,612
Inventories	942,168	795,567
Other	2,505,291	10,447,664
TOTAL	\$35,181,799	\$33,974,035
LIABILITIES AND FUND BALANCES		
Liabilities	\$ 4,446,547	\$ 3,784,134
Long term debt	13,243,903	13,563,468
Fund balance	17,491,349	16,626,433
ΤΟΤΔΙ	\$35 181 799	\$33,974,035

### **Summary of Services**

	1980-81	1979-80
PATIENT CARE HIGHLIGHTS		
Admissions		
Inpatient Outpatient	18,135 42,985	18,388 40,675
TOTAL	61,120	59,063
Patient Days		
Adults and children Average daily census Percent of occupancy Average stay in days	133,899 367 76% 7.4	136,377 373 77% 7.5
GENERAL STATISTICS		
Employees, full and part time Wage and salaries paid Medical Staff	1,572 \$18,693,240	1,574 \$16,058,328
Active Associate Courtesy Honorary	119 15 78 3	111 13 89 3
TOTAL	215	216
Volunteers Adult Junior	250 110	250 110
Volunteer Hours Adults Juniors	41,494 	40,413 22,515
TOTAL	64,633	62,928
Auxiliary Contributions	\$ 121,728	\$ 124,795
TREATMENTS AND SERVICES		
Surgical procedures		
Inpatient Outpatient	5,999 1,862	6,080 1,511
TOTAL	7,861	7,591
Clinical laboratory tests	314,475	314,708
X-ray examinations	51,517	50,657
Emergency-Outpatient patients (emergency and scheduled)	22,277	22,126
Respiratory therapy modalities	177,606	168,271
Physical therapy treatments	63,798	62,896
Speech and Occupational therapy treatments	28,662 <b>*</b>	50,861
Recreational therapy treatment units	100,445	102,632

<sup>\*</sup> Tabulation method altered, figures not comparable.



## caring cheerfully: the volunteers

Each year, volunteers both male and female, young and old, contribute their time and energy in service to Saint Cloud Hospital. This year, over 64,000 hours were given to our patients in the form of visiting, delivering flowers and mail, working in the Coffee Shop and Gift Shop and numerous other activities.

These caring individuals, in their pink blouses, pink and white striped pinafores and red jackets, bring a warmth and cheerfulness to the Hospital that is most deeply appreciated.

### learning to care: the students



Saint Cloud Hospital not only offers a broad, challenging spectrum of educational programs for professional, technical and supportive staff, but provides the training necessary to stay abreast of the latest advances in technology.

The Hospital also sponsors an on-site diploma nursing program and coordinates programs for medical technology and radiologic technology students. These students work side by side with Hospital professionals, obtaining on-the-job training that will allow them to step confidently into a professional position immediately upon graduation.





#### ... caring in the future

In the past decade, growth at Saint Cloud Hospital has meant construction, expansion and renovation. New surgical procedures, added programs and equipment and greater capabilities are all part of our plan to provide the best care possible.

As we look to the future, we see our role as providers of care changing, as the health care needs of those we serve are changing. We must search for new and better ways to deliver health care, utilizing the available manpower, resources and technology. Saint Cloud Hospital is prepared to meet these challenges head on.

Looking into the 80's, we see the emphasis on wellness and promotion of healthy living becoming a reality. Outpatient services are increasing and patients are being encouraged to return home sooner after surgery. All of these changes are being made in response to you, the people we serve.

We are looking forward to the years ahead, with hope and courage, determined to meet the challenges we face, and dedicated to our mission of caring for the sick.