#### CentraCare Health

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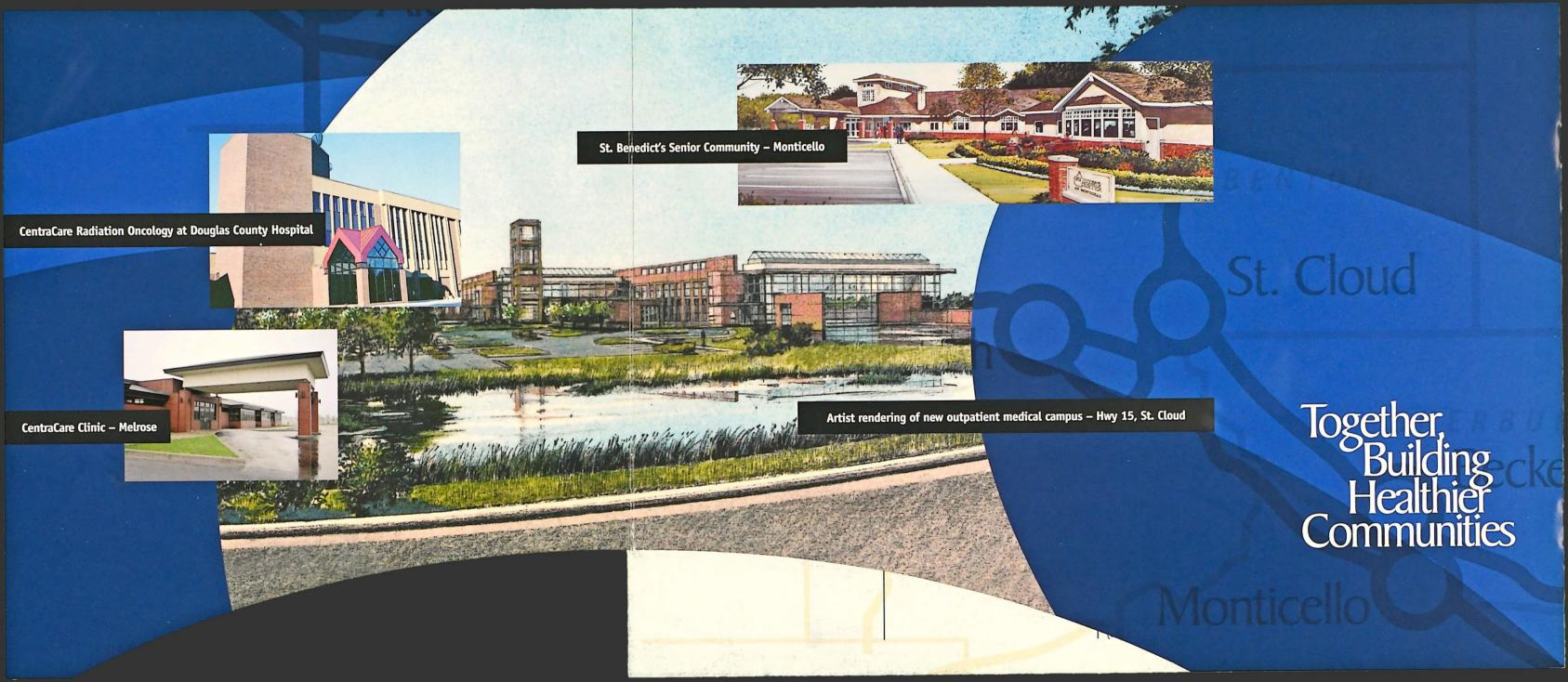
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# Together, Building Healthier Communities

**CENTRACARE** Health System



At CentraCare Health System, we believe that working together is the best way to meet the health care needs of our communities. The clinics, long-term care facilities, specialty services and hospitals that make up our health system work together to ensure that Central Minnesotans get comprehensive, high-quality health care close to their homes. Our commitment to working together, however, extends far beyond our own health care system. We collaborate every day with professionals from around the region to provide the best care possible. In Alexandria, for instance, we recently celebrated the first anniversary of the radiation oncology program that we offer at Douglas County Hospital, which is not a CentraCare facility. In Little Falls, we have embarked on a venture with St. Gabriel's Hospital to develop an addition to a clinic. In St. Cloud, we are developing an outpatient medical campus that we hope will bring together CentraCare and non-CentraCare services in a convenient setting near Minnesota Highway 15.

These are but a few examples of our continued commitment to working together, for you.

Cloud

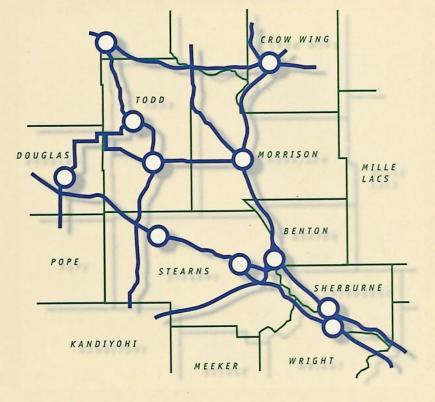
Together,
Building
Healthier
Communities

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CentraCare Health System I 2-County Service Area



**CENTRACARE** Health System

#### Megan Luckow

Megan went through outpatient treatment and follow-up at St. Cloud Hospital's teen & adolescent behavioral health program

hen I was using drugs, my life was unmanageable. It was full of chaos.

My treatment in St. Cloud Hospital's chemical dependency program

has helped me gain insight about my disease and how it controlled

me and what it did to my family. Now, I'm more responsible and I'm

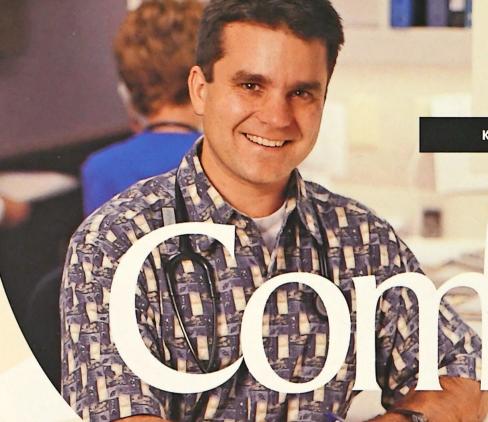
discovering that I have a love for life.

he support I got was unbelievable. Because I was close to home, my friends and family were able to spend a lot of time with me while I was in the hospital, which I think made a big difference in my recovery. The personal attention I received was first-class.



at St. Cloud Hospital, which is ranked as

Building Healthier Communities / St. Cloud Hospital



#### Kurt Schwieters, M.D.

CentraCare Clinic physician and a new member of the Melrose Area Hospital Medical Staff

chose to move to Melrose because

Melrose Area Hospital and CentraCare Clinic

are wonderful facilities and the community

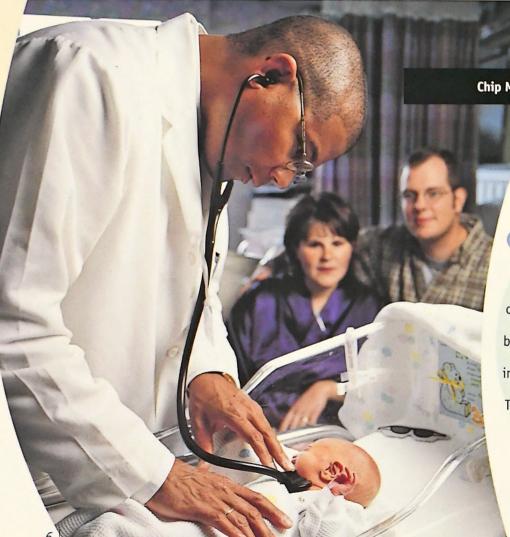
is also a great place to raise a family.

ur partnership with CentraCare Health System gives us the resources to provide high-quality care in Long Prairie, close to people's homes.

That's important not only to patients, but to their families.

Clayton Peterson

Administrator, Long Prairie Memorial Hospital



Chip Martin, M.D.

Neonatologist and Pediatric Cardiologist at CentraCare Clinic and St. Cloud Hospital's Neonatal Intensive Care Unit

hen a newborn is critically ill, the worried parents can be with their baby right here, in a hospital that combines the best of technology and caring. We offer highly specialized care for infants, including cardiology services once available only in the Twin Cities and Rochester.



Randy Salaries, M.D.

CentraCare Clinic Gastroenterologist who provides outreach services

hysicians from CentraCare Clinic travel to more than 20 cities in

Central Minnesota, providing eight specialty services which include Gastroenterology,

Cardiology, Nephrology, Oncology, Endocrinology, Obstetrics/Gynecology, Pulmonology

and Dermatology. We go to the patient and provide high-quality specialty care. It's a service

that is invaluable to our patients.

# **Four-Generation Family** Taylor Herian LouAnn Garner 've been a patient at CentraCare Clinic Women & Children's Center my whole life and now my children go there. My mother and grandmother go to CentraCare Clinic River Campus. We are all very happy with our doctors and nurses and with the care they provide.

Mark Hauge, M.D.

Oncologist, CentraCare Clinic - River Campus

he quality of care in Central Minnesota
is excellent. Our patients are treated with
respect and compassion, while receiving
services that rival those available in
much larger cities.

e love living at St. Benedict's Senior Community.

We find great comfort in having the security

of assisted living along with the independence

of having our own apartment.



Deacon Kenneth Kruchten and wife Mary

Residents at Benedict Village

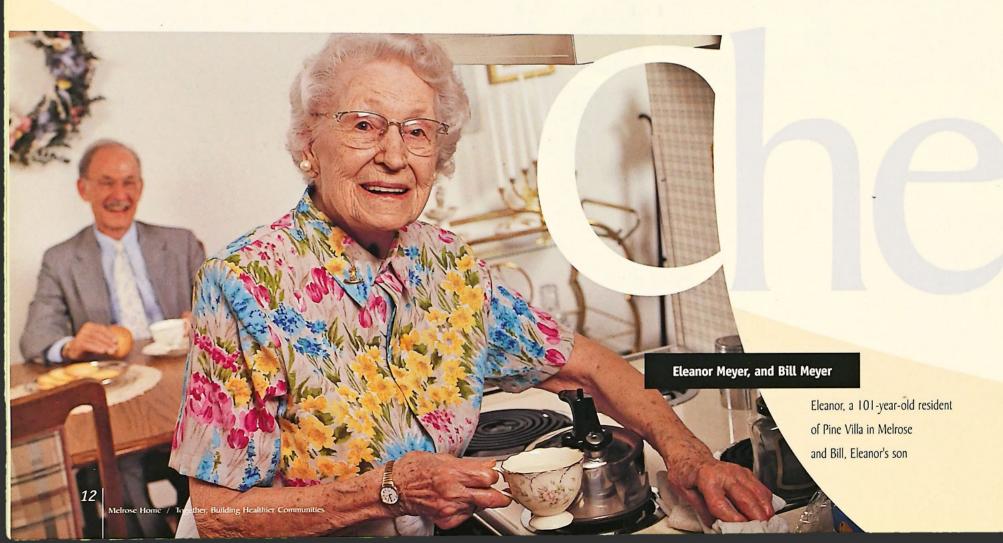


married for 63 years

e are thrilled to be able to move into a new facility that will provide us with independence and most importantly a sense of community. St. Benedict's Senior Community's tradition and quality of care was the reason that we made the decision to leave our home of 36 years. We feel it will be a choice worthwhile.

here is no place that I'd rather be than right here. I'm perfectly satisfied." — Eleanor

"In a small town, this is a great resource. It was hard for Mom to leave her big house on the river, where she had raised her family and had a big garden. This has been a perfect solution. We're just thrilled with this place. — Bill



Joan Hudalla, Joan Hudalla is a housekeeper, Long Prairie Memorial Home

enjoy being around the residents. It's very rewarding.

I'm more like an ambassador and a friend than a

housekeeper. I enjoy the laughs, the smiles, their

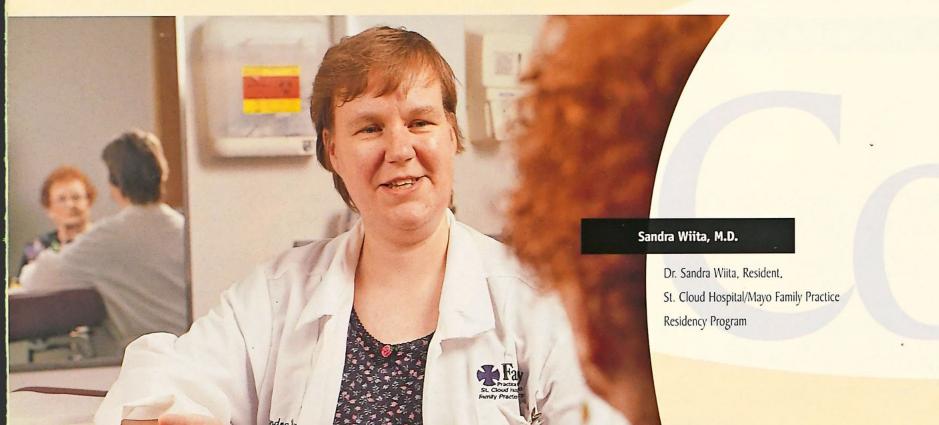
positive attitudes. They wait for us to come.

It makes their day. It makes my day.



e are providing services for diabetics that wouldn't necessarily be available if not for the generosity of St. Cloud Hospital, the expertise of CentraCare Clinic and the assistance of the CentraCare Health Foundation in providing an endowment vehicle. CentraCare Diabetes Center Physician Hans Engman, M.D.

any of the patients I treat are on Medicare or Medicaid. I'm proud to be part of the Mid-Minnesota Family Practice Center, where we take care of people's medical needs, no matter what their financial situation is.



Mid-Minnesota Family Practice Center Physician

Joe Blonski, M.D.

'm proud to be part of a collaboration that provides free health screenings at Place of Hope, a ministry on St. Cloud's east side. Part of our mission as health care providers is to reach out to people with limited resources.



Jane Vortherms, RN, MS, OCN

CentraCare Health System Speakers Bureau Presenter

hrough HealthLine Speakers Bureau, we are able to provide free educational presentations on a variety of topics to civic groups, non-profit and community organizations. We go out into the community to provide the latest information regarding health information from all aspects of the health system. It is truly a commitment to Central Minnesota by contributing time, effort and resources to make our lives healthier.

The CentraCare Health System each year re-invests millions of dollars in the Central Minnesota region. In the fiscal year

that ended June 30, 1999, the system made a contribution

of nearly \$30 million. That figure represents the total of providing charity care, making contributions to community programs, absorbing expenses not covered by Medicare and Medicaid, payments to finance insurance for patients through the MinnesotaCare Tax and payments to supplement the Medicaid program through the Medicaid surcharge.

CentraCare Clinic is committed to quality improvement through the development and implementation of Clinical guidelines as well as patient education and involvement in research.

CentraCare Health System continues to make strides in reducing costs, improving quality and enhancing patient satisfaction.

Corporate Report magazine ranks CentraCare Health System one of the "8 Great Places to Work" in Minnesota.

What is CentraCare Health System?

We could tell you that it is a collaborative group of Central Minnesota health care professionals working together to provide comprehensive, high-quality care, close to home.

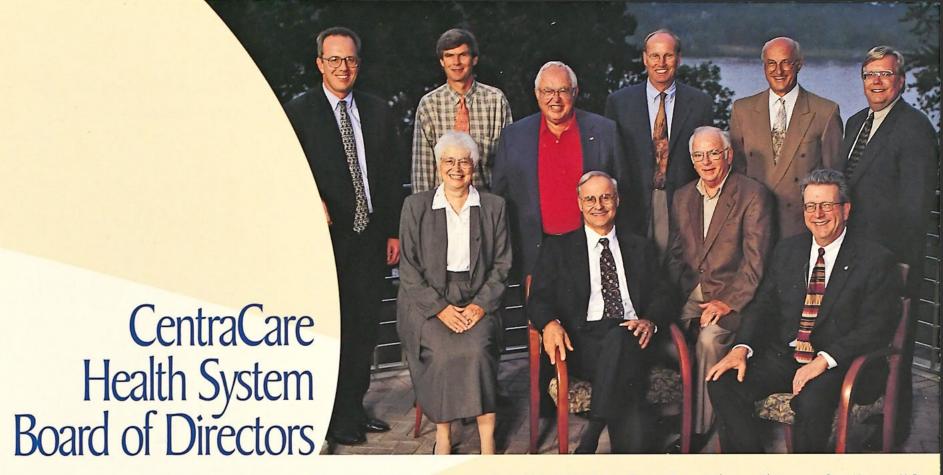
We could tell you that it is three hospitals, three long-term care facilities, nine clinics and numerous specialty services such as CentraCare Open MRI and CentraCare Dialysis.

Those descriptions are accurate, but they do little to truly convey the heart of CentraCare Health System. The photographs and quotes in this publication do a much better job of telling our story. You see, as co-presidents of CentraCare Health System, we believe this organization should not be defined by buildings and equipment nor by medical jargon and financial reports.

We believe CentraCare Health System should be known for its people, your friends and neighbors. These are the people who examine your child's tender, sore throat. These are the people who scrub walls until they glisten. These are the people who answer your questions and calm your fears.

We are proud to be associated with the 4,500 men and women who show up for work each day with a desire and drive to serve. And we are proud to help them do what they do best: anticipate and meet the health care needs of this region.





(Pictured L to R) Dave Gruenes; Tom Leither, M.D.; George Torrey; Dean Anderson; Al Kremers; Scot Hutton, M.D. Sister Dolores Super, O.S.B.; Terence Pladson, M.D.; James Kelly, M.D.; John Frobenius

Not pictured: Dan Coborn, Tom McDonald, M.D.

### Tog<mark>ether,</mark> Building Healthier Communities

St. Cloud Hospital 1406 6th Ave. N. St. Cloud, MN 56303 (320) 251-2700

A 328-bed regional medical center that includes the following care centers:

- Behavioral Health
- CentraCare Cancer Center
- Central Minnesota Heart Center
- Emergency Trauma Center
- Home Care & Hospice
- Orthopedics/Neurosciences/ Rehabilitation
- Parent, Child & Women's Services
- Surgical & Special Care

Melrose Area Hospital and Pine Villa Care Center 11 North 5th Ave. W. Melrose, MN 56352 (320) 256-4231

A 28-bed hospital and 75-bed long-term care facility which also includes a senior independent living facility - Park View Center.

Long Prairie Memorial Hospital and Home 20 9th St. S.E. Long Prairie, MN 56347 (320) 732-2141

A 34-bed hospital and 123-bed long-term care facility serving the residents of Todd County.

St. Benedict's Senior Community 1810 Minnesota Blvd. St. Cloud, MN 56304 (320) 252-0010 Monticello, MN (612) 295-4051

A senior living community providing health care and housing for more than 500 adults.

CentraCare Health Foundation 1015 W. St. Germain St. Cloud, MN 56303 (320) 240-2810

A foundation to promote the health of the people in Central Minnesota by fostering and funding innovative, collaborative and effective programs, services, research and education.

CentraCare Clinic
A 108-physician clinic with 9 clinic sites in 7
Central Minnesota communities.

St. Cloud: River Campus 1200 6th Ave N. St. Cloud, MN 56303 (320) 252-5131

> Heartland 1520 Whitney Court St. Cloud, MN 56303 (320) 251-1775

Women & Children's Center 1520 Northway Drive St. Cloud, MN 56303 (320) 654-3610/(320) 654-3630 2055 15" Street North St. Cloud, MN 56303 (320) 252-6706

St. Joseph 106 2<sup>nd</sup> Ave. N.W. St. Joseph, MN 56374 (320) 363-7765

Becker 12800 Rolling Ridge Road Becker, MN 55308 (612) 261-7000

Little Falls 808 S.E. 3rd Street Little Falls, MN 56345 (320) 632-1099

Melrose 525 W. Main St. Melrose, MN 56352 (320) 256-4228

Long Prairie 24 9th Street S.E. Long Prairie, MN 56347 (320) 732-2131

Clarissa 107 3<sup>rd</sup> Street S. Clarissa, MN 56440 (218) 756-2434 CentraCare Health System also offers:

CentraCare Diabetes Center 418 2nd St S. Waite Park, MN 56387 (320) 202-7759

Mid-Minnesota Family Practice Center 1520 Whitney Court, Ste. 200 St. Cloud, MN 56303 (320) 240-3157

CentraCare Open MRI 426 2nd St S. Waite Park, MN 56387 (320) 202-1680

CentraCare Dialysis

Douglas County Hospital - Alexandria, MN
St. Gabriel's Hospital - Little Falls, MN
St. Joseph's Medical Center - Brainerd, MN
Monticello, MN

CentraCare Radiation Oncology Douglas County Hospital