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Building the Foundations of Practice of the LPN and CMA in Ambulatory Care



Renee Doetkott, MSN, RN



Introduction

The practice of the RN is well defined and supported across the profession. But, there is little published information supporting the practice of the LPN and MA in ambulatory care

Question

What type of structure is needed to support:

- Standardized Ambulatory Practice
- Staff working safely to the top of License/Scope
- Identification of Risk
- Growth, Retention and Recognition

Methodology (Construction)

- Standards of Practice
- Standardized Job Descriptions
- Scope of Practice Policy → Function and Task Tool

Result

Standards of Practice & Job Descriptions

- Reflective in Orientation Checklists

Origination: N/A
 Last Approved: N/A
 Last Revised: N/A
 Next Review: N/A
 Owner: Renee Doetkott, DIR
 AMBULATORY NURSING PRACTICE
 Area: Nursing - Clinics
 Regulatory Tag:
 Applicability: Clinics (all)

Ambulatory Care Standards - Medical Assistant

PURPOSE
 To provide Ambulatory Care Certified Medical Assistants (CMA) and Registered Medical Assistance (RMA) with defined standards of practice, operational definitions and, responsibilities related to clinic practice.

Scope of Practice Policy & Function Tools

Origination: N/A
 Last Approved: N/A
 Last Revised: N/A
 Next Review: N/A
 Owner: Renee Doetkott, DIR
 AMBULATORY NURSING PRACTICE
 Area: Nursing - Clinics
 Regulatory Tag:
 Applicability: CentraCare Health
 CentraCare Health - Clinic

Scope of Practice- CentraCare Clinics

PURPOSE
 To provide Nurses, Medical Assistants, and Nursing Assistants within CentraCare Clinics, operational responsibilities and definitions for scope of practice.

CentraCare Health adopts the following Policy/Procedure for:

CENTRACARE Health				
Ambulatory Clinic Practice Guidelines (RN, LPN, CMA, NA)				
NA	CMA	LPN	RN	Task/Procedure
N	Y	Y	Y	Allergy Skin Test: MA may measure but not interpret the results
Y	Y	Y	Y	Auditory and Vision Screening
N	Y	Y	Y	Bladder Scan
N	Y	Y	Y	Clinical Patient Rooming: e.g., height, weight, TPR, oximetry, BP, allergies, chief complaint, medications: including medication reconciliation within established workflow, previous conditions, family history, etc.
Y				Clinical Patient Rooming: Height, Weight, TPR, oximetry, BP and • The NA/CMA/TMA may enter review of systems, past family and social history information that is patient reported. NA: Can only enter "taking" or "not taking" discrepancies reviewed with nurse/provider
N	Y	Y	Y	Depression/Anxiety Screening: Collect data and enter in EPIC (no interpretation)
Y	Y	Y	Y	EGG
N	Y	Y	Y	Fetal Monitoring and Non-Stress Tests- Assessment of results and triage by RN only
Y	Y	Y	Y	Glucometer blood glucose testing (Annual CBT and quality check)

Implications

- ✓ Supports shared decision making with leaders
- ✓ All new hires are trained on scope through orientation and education
- ✓ Helps to identify care strengths and gaps
- ✓ Supports our vision for increased partnerships with local colleges in offering ambulatory care curriculum and experiences

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