RN Case Manager Case Consultation

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Recommended Citation
Schug, Nancy A., "RN Case Manager Case Consultation" (2018). Nursing Posters. 102.
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### RN Case Manager Case Consultation

**Nancy Schug RN BSN CCM**  
St Cloud Hospital, St. Cloud, Minnesota

#### Target Audience

| St Cloud Hospital RN Case Managers |

#### Purpose

1. **Apply the Collaborative Care Management Practice Model to address:**
   - Complex transition planning
   - Clinical progression
   - Readmission risk
2. **Promote professional growth**
3. **Increase knowledge of the ACMA Scope and Standards of Practice for RN Case Managers**

#### Plan

1. **Conduct monthly RN Case Manager Case Study and Review**
2. **Review Collaborative Care Management Practice Model and RN Case Manager role expectations**
3. **Facilitate clinically complex case consultation exercise and group discussion**

#### Objectives

1. Identify clinically complex patients that could benefit from RN Case Manager involvement
2. Improve multidisciplinary communication, collaboration, and coordination of care
3. Gain knowledge of clinically complex populations and common barriers to care progression
4. Practice critical thinking and employ problem solving skills to address barriers
5. Enhance job satisfaction and understanding of RN Case Manager role

#### Case Consultation Format

<table>
<thead>
<tr>
<th>Clinical Presentation</th>
<th>Reason for Admission Diagnosis</th>
<th>Medical History</th>
<th>Pertinent Labs</th>
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<tbody>
<tr>
<td>Clinical Barriers to Progression of Care</td>
<td>Medical History</td>
<td>Social &amp; Financial Considerations</td>
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<td>Specialists Involved</td>
<td>How did you collaborate with the Team?</td>
<td>How did you collaborate with the Social Worker?</td>
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<td>Care Coordination Transition Plan</td>
<td>Additional considerations for complex transitions &amp; populations?</td>
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#### Case Consultation Topics

- **Jan 2018:** Peritoneal Dialysis
- **Feb 2018:** A-fib/Heart Failure/Life Vest Representative
- **March 2018:** Advanced Heart Failure/LVAD Coordinator

#### References


#### RN Case Manager Case Consultation Evaluation

The information/activities helped me learn.
The program was well-organized.
The amount of information met my needs.
The material was appropriate.
I will be able to implement the ideas I learned.
My attendance at this program was beneficial to me.
Jesi Huls, BSN, RN
Erin Schnidler, BS
Overall rating of the education offering.

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