2018

RN Case Manager Case Consultation

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## Target Audience

St Cloud Hospital RN Case Managers

## Purpose

1. Apply the Collaborative Care Management Practice Model to address:
   - Complex transition planning
   - Clinical progression
   - Readmission risk
2. Promote professional growth
3. Increase knowledge of the ACMA Scope and Standards of Practice for RN Case Managers

## Plan

1. Conduct monthly RN Case Manager Case Study and Review
2. Review Collaborative Care Management Practice Model and RN Case Manager role expectations
3. Facilitate clinically complex case consultation exercise and group discussion

### Case Consultation Format

<table>
<thead>
<tr>
<th>Objectives</th>
<th>Case Consultation Format</th>
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<tbody>
<tr>
<td>1. Identify clinically complex patients that could benefit from RN Case Manager involvement</td>
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<td>2. Improve multidisciplinary communication, collaboration, and coordination of care</td>
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<td>3. Gain knowledge of clinically complex populations and common barriers to care progression</td>
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<td>4. Practice critical thinking and employ problem solving skills to address barriers</td>
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<td>5. Enhance job satisfaction and understanding of RN Case Manager role</td>
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### Case Consultation Topics

- Jan 2018: Peritoneal Dialysis
- Feb 2018: A-fib/Heart Failure/Life Vest Representative
- March 2018: Advanced Heart Failure/LVAD Coordinator

### References