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2-2007

Patient Care News: February 2007

St. Cloud Hospital

Patient Care News

St. Cloud Hospital, St. Cloud, MN

Dress Rehearsal Paves Way for February 6 Epic "Go-Live"

Epic **"Go-Live"** milestones have been successfully met as St. Cloud Hospital prepares for the February 6th **"Go-Live"**. Approximately 2,400 – 2,500 CentraCare Health System employees and physicians have gone through Epic training.

The January 24th – 25th formal Epic dress rehearsal for February **"Go-Live"** at St. Cloud Hospital was the last Epic milestone. Thirty-five staff and physicians participated in the dress rehearsal by using Epic functions in simulated patient scenarios. About 80 staff, administrators, and physicians attended the dress rehearsal's debriefing meeting.

The debriefing meeting participants reported that overall Epic functions supported their simulated patient care scenarios. They shared what they learned and their recommendations to improve Epic functions for a successful February Epic **"Go-Live"**.

On the CentraNet under the EMR/Epic tab, the dress rehearsal debriefing notes and video clips of participant's comments can be viewed.

Jeanine Nistler
Director, Communications

Force #8: Consultation & Resources

Description: Provision of adequate consultation and other human resources. Knowledgeable experts, particularly advanced practice nurses, are available and used. Peer support is given within and outside nursing. Promotion of involvement in professional nursing organizations and among peers in the community.

We are looking for examples and stories about:

- Opportunities to underline professional nursing practice and the role of nursing leadership, both internal (i.e., Patient Placement Coordinator, Case Coordinator) and external (Sigma Theta Tau, Nursing Faculty) resources.

- Facilitation and support in healthcare and/or community organizations (i.e., volunteer teaching at schools or scouting events, Place of Hope, Guatemala Missions).

- Networking activities, professional organization participation, use of consultants and/or use of advanced practice nurses that enhance patient outcomes (i.e., organization WEB portals, list-serves). What **measurable** criteria have you used on your unit that demonstrates enhancement in patient care and outcome?

- Knowledge and skills that enhances nursing practice gained through networking activities, professional organizations, consultants and/or advanced practice nurses (i.e., nursing supervisors, OHS Nurse Practitioners). How has your nursing practice changed? A result of literature or consultation? Who is doing something different and why?

Larry Asplin, Force Leader

Clinical Director, Surgery & Central Processing
Ext. 57628

Communicating with the Administrative Nursing Supervisor/PPC

Have you tried to reach the Nursing Supervisor only to get a busy signal for the umpteenth time? Or, the phone rings and rings (we are on another line, or have our hands tied up with an IV start, or…)?

There are several ways to reach the Administrative Nursing Supervisor/Patient Placement Coordinator. Our Spectralink extension is **59413**. We also still carry our voice pager **89-0221**. The voice pager is a good way to give us short, non-confidential messages if you can't reach us by phone. Examples would be: "please call 00000 stat", "come to room 00000 stat", "new admission from ETC to room 000", "please call the Med 2 charge nurse at your convenience", and so on. If you are unable to reach us after 5-6 rings on our Spectralink phone, we would appreciate it if you would wait a few minutes and then try again, rather than letting the phone ring 15-20 times. If we are busy with a patient, family, physician, another staff member, etc., the constant ringing of the phone is disruptive. If you are unable to wait for a few minutes to call us back due to the urgency of the situation, this would be a good example of where a short message on our voice pager would be another way to reach us.

For other information needs, all of the nursing supervisors have e-mail via the Outlook system. To reach one of us individually, each of our names is in the Outlook address book. If you want to send something to the whole group, you may reach us via Outlook at **ADMSUP**. Keep in mind that we usually check our e-mail only once per shift, and generally that is at he beginning of the shift.

Submitted by:
Cari Wilder, RN
Administrative Nursing Supervisor

ART/CART Trivia

1. **What is ART?**
   Adult Response Team

2. **What is CART?**
   Children's Acute Response Team

3. **What is February 1, 2007?**
   The 1st year anniversary of the implementation of ART/CART teams.

4. **What is 190?**
   The number of ART/CART calls that team members responded to in the past year.

5. **What is 96%?**
   The response of team members to unit within 5 minutes of call.

6. **What is 99%?**
   Overall evaluation of team effort as "good."

7. **What is 3333?**
   The number to use when making an ART/CART call.

8. **What is "NEVER WRONG?"**
   Calling ART/CART at 3333.

Submitted by:

Anne Cormier, RN
Director, Children's Center

Clinical Ladder

Congratulations to the following individuals for achieving and/or maintaining their Level IV and III Clinical Ladder status!

Level IV

Mary Sand, RN   **Intensive Care**
- Teaches Advanced EKG Class
- Nursing Process Core Group Leader
- Preceptor
- Teaches Unit PCAs in Orientation Process
- Conducts Pacer Station at Education Day

Level III

Pat Ellering, RN   **Intensive Care**
- Teaches Basic EKG Class
- PI Committee Member
- Preceptor
- Teaches Advanced EKG Class

Char Haber, RN   **Ctr. for Surgical Care**
- EPIC Super User
- Participated in OR Open House
- Preceptor
- Secretary of H*Works Committee

Michelle Scepaniak, RN   **Pediatrics**
- Validates Staff on Child Passenger Safety
- Member of Sigma Theta Tau
- Car Seat Testing Evaluation Log
- Teaches Child Passenger Safety Classes

Jane Austing, RN   **Surgery**
- Mesh Self Learning Module
- Participated in OR Open House
- H*Works Implementation Team Leader
- PI Committee Member

Elaine Prom, RN   **Ctr. for Surgical Care**
- Preceptor
- Med/Surg National Certification
- PI Team Member
- Participated in OR Open House

Bonnie Koeplin, RN   **Endoscopy**
- Endoscopy Workshop Chairperson
- Preceptor
- Clinical Ladder Committee Member

- Worked in GI Booth at Men's and Women's Expo

Rae Buschette, RN   **Telemetry**
- PI Pain Audit
- Preceptor
- Works in External Pacemaker Station at Education Day
- Clinical Ladder Committee member

Melissa Lahr, RN   **Family Birthing**
- Developed Newborn Blood Glucose Screening Tool
- IHI Committee Member
- FBC Patient Care Council Chairperson
- Long Range Planning Committee Member

Chelsie Bakken, RN   **Family Birthing**
- IHI Committee Member
- EPIC Super User
- Preceptor
- Long Range Planning Committee Member

Submitted by:
Clinical Ladder Committee

Developmental Programs: Educational and Professional

April 2007

3   Infection Control Update and Hot Topics, Windfeldt Room, Plaza

4   13th Annual Pediatric Conference , Windfeldt Room, Plaza

17   The Non-Compliant Brain, Windfeldt Room, Plaza

18   ANCC Nursing Care Management Certification Review, Windfeldt Room, Plaza

20, 22   Integrating Cardiopulmonary and
& 23   Postural Control Strategies in the Pediatric Population, Windfeldt Room, Plaza

For more details, call:

Education Department, Ext. 55642