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ICU Liberation: Early Mobility and Exercise

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Creating a System Level Approach to

Timely Delivery of the Follow Up Important Message from Medicare

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CentraCare System, Central Minnesota

Plan Study Act Standardization and Customization: The aim of this project was to streamline and CMS Standard of Care A standard process was implemented across all standardize the delivery of the Follow Up Important CentraCare sites & Carris-RWF. The process was Message from Medicare (IMM) for IP admissions across Within 2 Days of Discharge but NOT within Within 2 Days of Arrival 4 hours of Discharge developed with input from key stakeholders and CC and Carris-RWF in compliance with regulatory Day of Day of provides flexibility based on resources available at the standards of care. IMM Delivery IMM Pre-Discharge Copy Delivery (Area of Focus) Admission Discharge IMM given to ALL Medicare pts 2nd copy of signed IMM is given to the Medicare pt local level. Signature obtained from the pt Must be delivered within 2 days of discharge but not Copy of signed IMM given to the within 4 hours of discharge Kev drivers identified: patient Ideal time to give this copy is the day before discharge Epic Optimization: · Site specific variation Workflows & Epic tools were developed allowing staff to Underutilization of Epic functionality Baseline (Dec 1-31, 2020) quickly & easily identify pts in Epic who need to receive · Use of data to understand performance System Performance: 70% Goal: 95% (Higher is Better) the Follow Up IMM each day. The changes optimize # Received 2 or less days before discharge # Received more than 2 days before discharge or after discharge Do 70.00% 30.00% Epic functionality while decreasing paper waste. 77 33 Compliance Tota Non Compliance Tota IMM Initial IMM Copy Compliance Rate Non Compliance Rat Recv Recv Need Copy of 100.00% Date/Time Date/Time IMM? 58.82% 58,33% 11/2/21 11/5/21 ~ 🕞 👩 Summary 😰 Cha... 🗖 Do... 🗭 Im... April - November Add IMM Pre-Discharge Copy of Signed Januarv Februarv View C-Sign 🛱 Scan 🛇 Expire December Number Received B 2022 · Stakeholder Engagement 2021 IMM Initia 110001 WEBER, HEIDI CENTRACARE HEALTH - CENTRACARE HEALTH -CENTRACARE HEALTH . CENTRACARE HEALTH . CARRIS HEALTH CENTRACARE HEALTH -ST CLOUD HOSPITA ment Type · Identify Best Practices 12/7/2022 IMM Pre-Discharge Copy of Signe Monitor & LONG PRAIRIE SAUK CENTRE MONTICELLO HOSPITAL MELROSE REDWOOD HOSPITAL PAYNESVILLE HOSPITA MM Pre-Discharge Copy of S · Project Work & Tests of Change Project Sustain Go Live · IS Build: Epic & PowerBi Initiation Wrap up Education ceived By OCKLER, HOLLY ANN 👂 11/16/2021 🛱 9:17 AM Remeasurement (3/15/22 - 4/15/22) Using Data to Drive Improvement: System Performance: 95.6% Goal: 95% (Higher is Better) Workflows were automated, rather than depending on # Received 2 or less days before discharge # Received more than 2 days before discharge or after discharge 626 95.57% 4.43% 29 paper processes & faxes. As a result, a PowerBi report Compliance Tota Non Compliance Tota could be developed providing performance data that is **Team Members** Compliance Rate Non Compliance Rate updated daily. Real time data drives daily improvement. 80,009 UR Leadership: Annie Volkers and Jenna Lunser References Executive Sponsor: Gail Olson Educators: Emily Eggert and Melinda Jennings Centers for Medicare & Medicaid Services (CMS). (2020, August 25). Claims processing manual Chapter 30 - Financial Liability Epic: Haley Entner and Heidi Weber Protections: Guidance Portal. Claims Processing Manual Chapter 30 - Financial Liability Protections | Guidance Portal. Retrieved April 27 CENTRACARE HEALTH CENTRACARE HEALTH CENTRACARE HEALTH CENTRACARE HEALTH CENTRACARE HEALTH ST CLOUD HOSPITAL CENTRACARE HEALTH CENTRACARE HEALTH 2022, from https://www.hhs.gov/guidance/document/claims-processing-manual-chapter-30-financial-liability-protections - LONG PRAIRIE - MELROSE - MONTICELLO - REDWOOD - SAUK CENTRE PAYNESVILLE - RICE MEMORIAL Health Unit Coordinator (HUC): Joyce Bromenschenkel HOSPITAL HOSPITA

IS: Holly Kockler and Cindy Luedtke

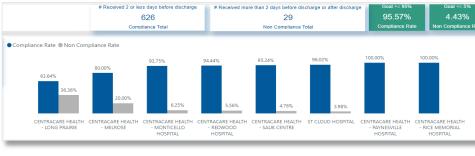
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